

# EFFECTIVELY INTEGRATE CLEARLY CLOUD INTO MICROSOFT TEAMS

ClearlyCloud

### Elevate Your Communication Experience

Clearly Cloud Unified Communication as a Service (UCaaS) Platform now integrates with Microsoft Teams. Enjoy the power of collaboration using Microsoft Teams combined with Clearly Cloud's advanced UCaaS features.

Elevate your teamwork and productivity while bringing users together inside an integrated platform where MS Teams users can access Clearly Cloud features, participate as agents in ACD Queues, and much more.

### Streamlined Implementation

ClearlyIP's installation support team will work directly with your Teams Administrator to configure the necessary connections to your Clearly Cloud location and provide access to a robust portal, allowing you to configure and manage your users.

### **Powerful Licensing Options**

ClearlyIP offers two licensing options for attaching Microsoft Teams users to Clearly Cloud:

**User Connector For Teams** - (MSRP \$3.50/mo USD)- Paired with a Teams Phone License from Microsoft, Teams users can place calls using the built-in "Calls" menu, exactly like other systems.

**Flex License Add-On** - (MSRP \$2.00/mo USD) - Add this to your User Connector for Teams to access a powerful alternative to traditional Teams licensing. Users make and receive calls using an integrated app without the burden of adding a Teams Phone License for each seat–significantly reducing the overall cost of connecting Teams users.

**One-Time Set-Up Fee** - (MSRP \$200 USD) - A one-time setup fee is for the initial configuration.

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## **Key Benefits**



**Unified Communication Experience** Combine Teams' collaboration with Clearly Cloud's telephony for a cohesive communications environment.



### Integrated Call Handling

Make and receive all calls directly within Microsoft Teams, even as an ACD Queue agent.



### **Comprehensive Connectivity**

Teams users can now participate in all key Clearly Cloud features, including voicemail, call recording, and advanced call routing.

### Enhanced Productivity and Insights

Utilize analytics and reporting features within Clearly Cloud to gain important visibility over all users and call flows throughout your organization.

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