



Stop Worrying About Your Phone System  
and Get Back to What Matters



# Business Connect, the Complete Business Communications and Collaboration Solution

Empower your employees with unified messaging, conferencing and calls, from anywhere, on any device. Business Connect provides a complete cost-effective business communications and collaboration solution.

- ⚙️ Business Connect gives you the option to host the phone system online in the cloud or on our hardware on the premises of your organization.
- ⚙️ Business Connect is administered by the same team providing your voice services, allowing you to focus on your business while we handle the details of your phone system.
- ⚙️ Business Connect is a feature-rich unified communications solution that offers a powerful suite of services and is available for businesses of all sizes.
- ⚙️ Business Connect fully integrates and supports Kari's Law and Ray Baum Act, meeting federal requirements for your phone system, improving the safety of all employees and guests.



## Freedom to Work Anywhere Without Sacrificing Privacy

The workforce today is often not tied to a single location. With the surge in work-at-home employees, telecom systems have had to adjust quickly. There are people working for global companies from their home, a hotel, or even their favorite coffee shop. When the possibilities for location are limitless, the communications solution needs to match.

Clearly Anywhere is a feature-rich mobile and desktop softphone designed for busy professionals. Enjoy limitless communications with ease of use to make & receive telephone calls over the internet on your computer or smartphone.

*Clearly Anywhere is not included with Business Connect but can be added with a low cost of \$19.99/seat per year.*

# Focus On Your Business, We'll Handle the Details of Your Phone System

When you choose ClearlyIP Business Connect solutions, you get more than a team of experts from the best-managed phone provider to run your infrastructure. The performance, control, and security that makes Business Connect ideal for mission-critical business communications — all backed by 24x7x365 support.



## Business Connect is Available in Two Different Options

Depending on your needs and situation, you can choose to host your phone system online or on local hardware at your business. Experience the difference expertise makes. Everybody wants and expects their phone system just to work. Reality is your company's phone system performance is often hampered by spending too much time keeping the service up, managing providers, and daily operations.



### Managed Hosted Services

Our managed VoIP phone service utilizes cloud-based hosting, therefore eliminating the traditional PBX hardware. This also enables the phone system to continue to grow with your company. Additional lines, feature upgrades, and software updates are instantaneous with the click of a button! With our managed hosted service, you can rest assured that your business needs will be met and far exceeded.



### Managed Infrastructure as a Service

Our goal is to ensure your communications infrastructure is optimized by proactively monitoring and maintaining your infrastructure and connectivity. Telecom managed services from ClearlyIP manage and remediate all telecom issues on your behalf. You can rely on ClearlyIP to control costs and compile an accurate inventory of services, identify billing errors, streamline account management to maximize your ROI.

# Included Features



Unlimited Extensions



Music On Hold



Hunt/Ring Groups



Call History & Reporting



Enhanced E911



Conferencing



Call Recording



Caller ID



Call Queuing



IVR



Time-Based Call Routing



Call Parking



Call Forward



Call Filters/Screening



Paging/Intercom



Find Me/Follow Me

# Optional Features



Unified Messaging  
SMS & MMS



US/Canada Local Phone  
Numbers/DIDs



US Toll-Free  
Numbers



International  
Phone Numbers



e911 Customizable  
Call Back Profiles



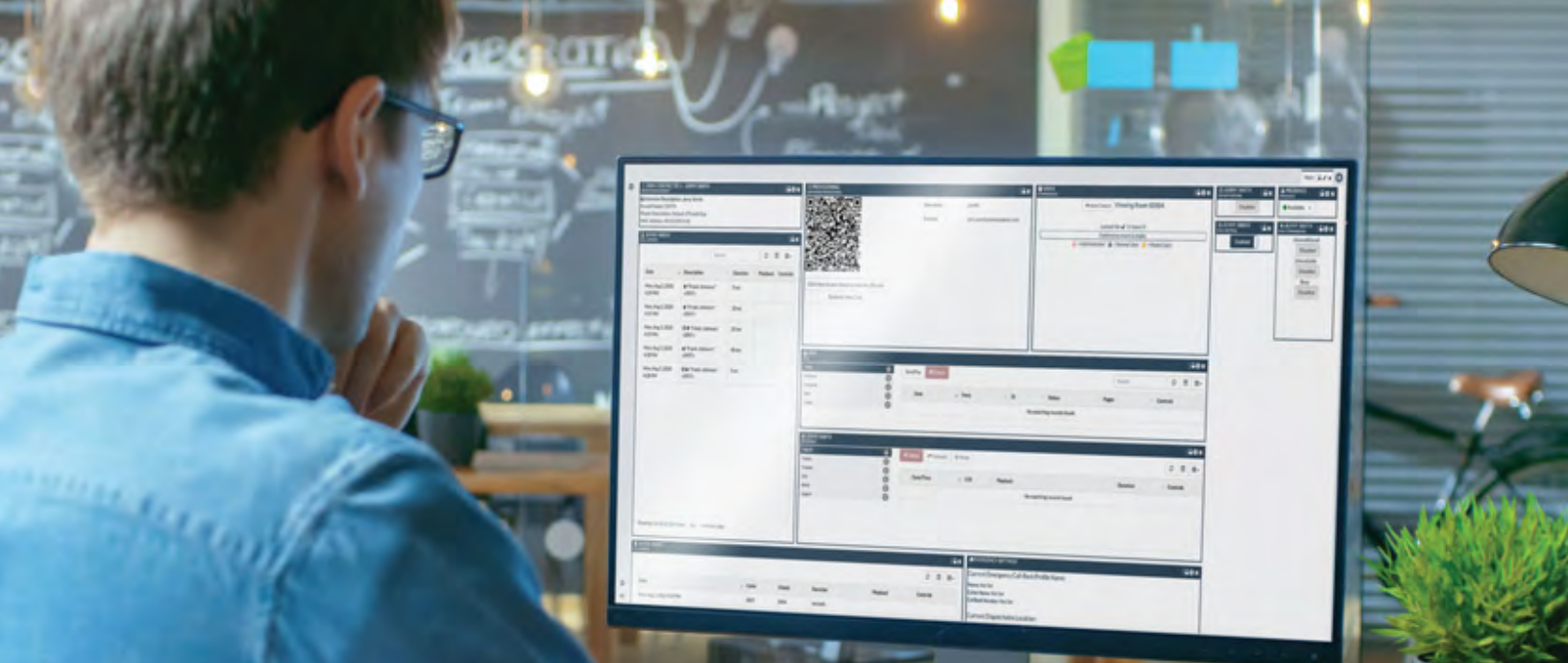
e911 Calls Sent Using  
Dispatchable Locations



International  
Calling



Fax to Email  
Email to Fax



# Control System Features Using the Web-Based User Control Panel Application, Supported on Computers, Tablet and Mobile Devices

- ⚙ Call Forward
- ⚙ Call History
- ⚙ Call Origination
- ⚙ Call Waiting
- ⚙ Call Recording
- ⚙ Do Not Disturb
- ⚙ Follow Me
- ⚙ Presence
- ⚙ Visual Voicemail
- ⚙ Voicemail
- ⚙ Voicemail Greetings
- ⚙ Call History
- ⚙ Contact Management
- ⚙ Presence Management
- ⚙ Conference Room Management
- ⚙ Settings Management
- ⚙ Find Me / Follow Me
- ⚙ Call Forwarding
- ⚙ Call Waiting
- ⚙ Do Not Disturb
- ⚙ Call Confirmation
- ⚙ Notification Options
- ⚙ Greetings Management
- ⚙ Personal IVR

## End User Features

- ⚙ Unified Messaging: SMS/MMS
- ⚙ Voicemail to email
- ⚙ Text to Speech
- ⚙ Voicemail Blasting
- ⚙ Calendar Integration

## ClearlyIP Enhanced Phone Features

- ⚙ Call Parking
- ⚙ Do Not Disturb
- ⚙ Hot-Desking
- ⚙ CIP Silent Monitoring
- ⚙ CIP Silent Alert
- ⚙ CIP Panic Button/CodeX

## Full Integration and Support for Kari's Law and Ray Baum Act



Notifications to onsite personnel that an e911 call has been dialed



Call 911 without the need to dial "9" to get an outside line



e911 calls sent using a "dispatchable location"



Tight e911 Integration with ClearlyIP Phones

# Complete Your Business Connect Solution by Adding ClearlyIP CIP Series Desk Phones

We designed our ClearlyIP phones to look great and offer powerful features, while still retaining an ease of use that appeals to business owners. ClearlyIP phones are sleek and elegant, offering true “plug and play” functionality. Users simply connect our phones to any internet connection to instantly make and receive calls.

All ClearlyIP phones offer full-duplex speakerphones with superior voice quality and rich color LCD display screens. Additional features include: A 2-year warranty, Zero Touch Provisioning, intercom, supports VPN and Power over Ethernet (PoE) capability.



## Safety Features Built Into ClearlyIP Phones



Silent Intercom™ enables authorized personnel to connect to any other ClearlyIP phone, on the same phone system and enable the microphone remotely. The phone, if not on another call, will auto-answer and activate the microphone on the phone without indicating it's on an active call, allowing administration to monitor what is happening in the room without any indication to unauthorized occupants. This is a one-way connection, no sounds will be broadcast from the administrator's extension. With Silent Intercom™ you have one more tool to help ensure you are prepared when an emergency happens.



A single button that instantly dials multiple programmed numbers and plays a pre-recorded message to the recipients. The phone then goes into a broadcast-only mode, allowing the people on the receiving end to note the location of the call, and hear what is transpiring in the room. Most importantly, this is all done without any indication that the phone is on or connected to a call. The Panic Button™ is available in two options, the standard method is a designated button on the phone itself. The other option is a USB button that connects to the phone and is placed in a easily accessible location.

### Mark As Safe

Allows the administration to work with first responders to mark areas as safe.

### Identify Threats

Hear the area around the telephone, without alerting a threat in the classroom.

### Verify Location

Provides accurate information to first responders on which classrooms contain a threat.



# The Secure Way to Mark Rooms in a Building as Safe or Unsafe During an Emergency

CodeX is a module that can be added to Business Connect, allowing administration to set up groups of phones. Those groups can then be selected if an emergency arises, and a CodeX can be initiated. This will broadcast a prerecorded message to the selected groups. Upon hearing the announcement, a pin code must be entered within a limited time, either marking the room safe, unsafe, or unreported. Codex then displays the list of rooms and their status. This can be critical information for first responders. With the addition of the Clearly Anywhere mobile softphone, a CodeX can be initiated or responded to using a cell phone from any location.

## Why Do Organizations Need CodeX?



### Mark Areas as Safe During an Emergency

Quickly and easily records safe or unsafe responses and displays the information in a color-coded format.



### Auto Logs Incoming Responses

A date and timestamp are logged for each response. This can be valuable for establishing timelines during an emergency.



### Verified Location Reports

Reports are recorded for each room, allowing responders to see the rooms they need to be concerned with quickly.



### Individual Room Reporting

Announcements can be sent out in call groups or to the entire building. Regardless of the way the announcement is sent, each individual room will have a report designation.



### Manages Emergency Announcements

During an emergency the last thing you want to cause is panic. By prerecording the announcements, the administrator can choose which announcement to send and not worry about how it sounds.



### Offers Options for Responses

Rooms can be marked as safe, unsafe, or unreported. ClearlyIP offers tools that integrate with CodeX to allow further clarification on room status.



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