



ClearlyCloud

# Communication Solutions

Combining Power and Value for Your Business





# Cultivate Team Collaboration

Clearly Cloud is a feature-rich unified communications solution that offers a suite of powerful services. Clearly Cloud is available for businesses of all sizes, and the platform is intuitive to use with endless features and benefits.

## Easy to Use, Fully-featured UC Solution, For Seamless Team Communication

Clearly Cloud offers a suite of voice communication services for growing organizations. It is a feature-rich, telephony Unified Communications as a Service (UCaaS) platform; and is intuitive to use with 100+ powerful features. With Clearly Cloud, you have on-demand access to a wealth of impressive extension and system options. While Clearly Cloud is robust, it is instinctive to use and uncomplicated and allows you to optimize productivity and still stay within your budget. Clearly Cloud works with redundancy, meaning you should not be out of touch or out of service.

### TOP REASONS TO CHOOSE CLEARLY CLOUD



#### Simple Set-Up & Easy to Use

Quick set-up with our dedicated onboarding experts to ensure smooth transitions and an easier learning curve.



#### Affordable and Flexible

Competitive rates with flexible terms that meet any business budget, of all sizes, along with the immediate ROI they are looking for.



#### Business Continuity

Clearly Cloud ensures that you should not be disconnected from clients or employees by a disaster.



#### Call Panel

A high performance, highly responsive call panel with advance features and functionality.



#### Professional Service

Access to industry experts to support you every step of the way.



#### Scalability

As you add extensions, your Clearly Cloud subscription is flexible to grow from 1 to 10,000 seats.



## HIGH-PERFORMANCE CALL PANEL

# Communications Made Easy

Clearly Cloud offers a highly responsive call panel to give you insight to the active calls on your system. From when and what callers are in a conference room, to who is waiting in a queue, and how long they have been waiting.

Call Panel with the advanced features and functionality users need to conduct day-to-day business. The main Navigation Bar across the top of the screen engages users with access to the Call Panel features all-in-one application.

## CALL PANEL FEATURES

### User Features

- » Add and Remove User
- » See Current User Status
- » Access Voicemail
- » Listen to an Active Call
- » Personal/Company Contacts

### Queues

- » Management of Queues
- » Queue Statistics
- » Viewing a Queue
- » Agent Pause/Unpause with Status Codes

### Voicemail

- » Check Voicemail
- » Manage Options
- » Change Settings
- » Record Greetings

### CDRs

- » Adjust Date Range
- » Access Call Records
- » Call Back Feature
- » View Inbound and Outbound Calls

### Softphone

- » Dialpad to Make Calls
- » Access Voicemail
- » Call History
- » Manage an Active Call

### Settings

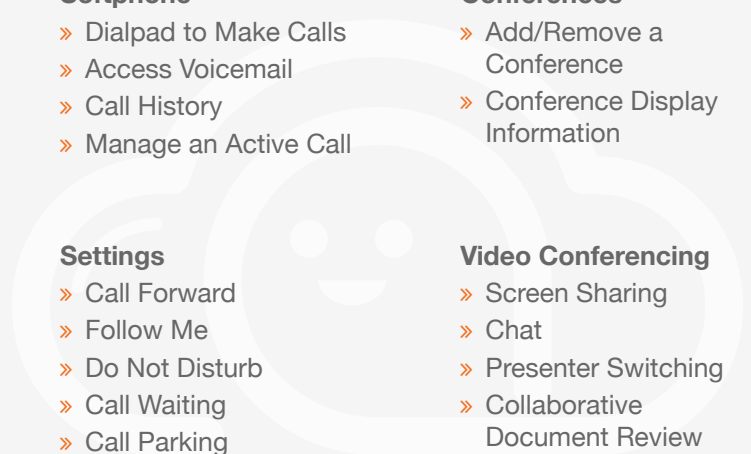
- » Call Forward
- » Follow Me
- » Do Not Disturb
- » Call Waiting
- » Call Parking

### Conferences

- » Add/Remove a Conference
- » Conference Display Information

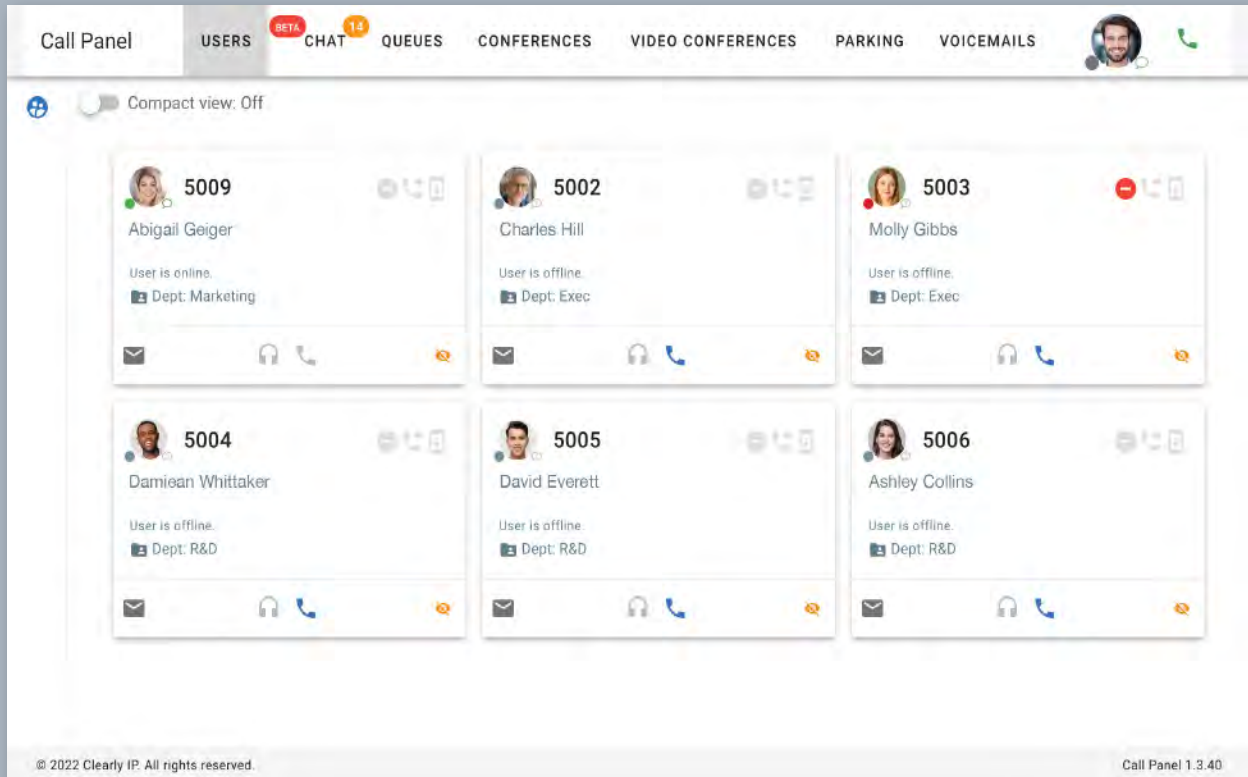
### Video Conferencing

- » Screen Sharing
- » Chat
- » Presenter Switching
- » Collaborative Document Review



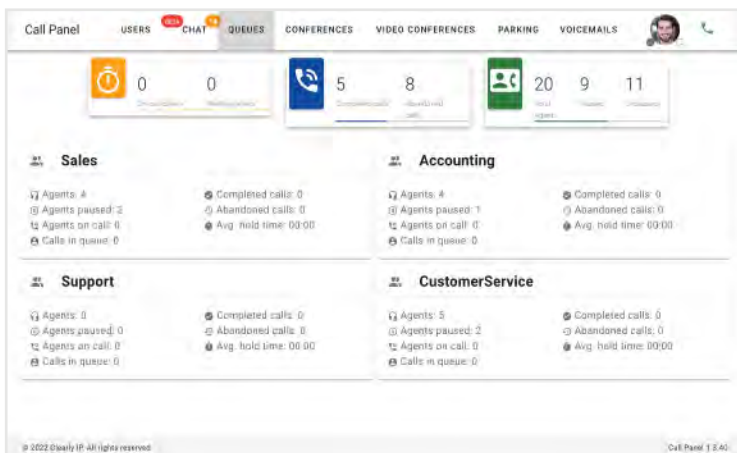
# A Simple User Management System

## Enhanced User Visibility and Access



The Clearly Cloud Call Panel will streamline management processes and improve work flow for users. The Call Panel provides quick and efficient access to the operation and management of the phone system. With simple set up of users, management of permissions along with control of users access. Simple and efficient monitoring of users status and evaluation of calls through a user friendly interface. The Call Panel is call management simplified, providing a time-saving improvement to how your organization communicates.

### Call Center Management

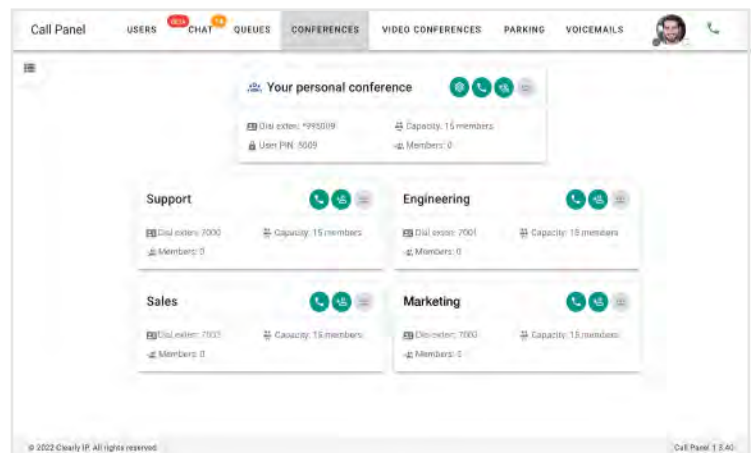


#### Improve Call Center Performance

#### Monitor & Manage Queues

- » Complete Management of Queues
- » Access to Queue Statistics
- » Ability to View a Queue
- » Agent Pause/Unpause with Status Codes

### Conference Room Management

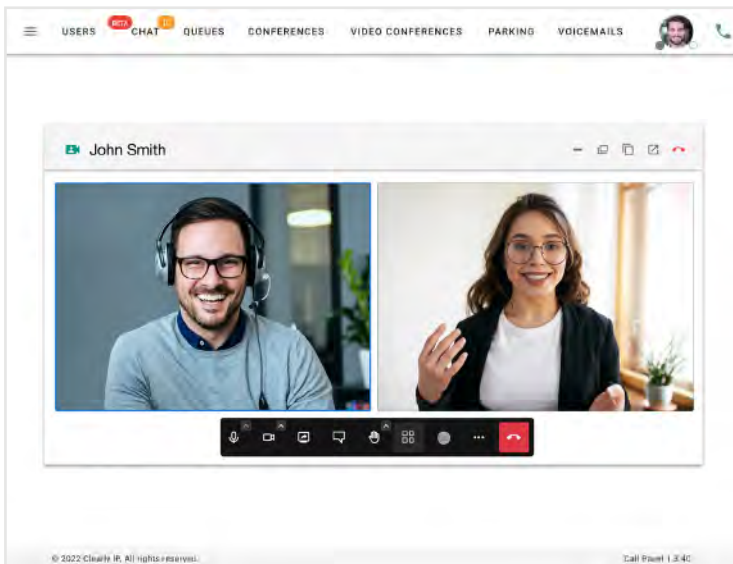


#### Managing Conference Rooms made easy.

#### Conference Management

- » Conference Room Management
- » Add and Remove a Conference
- » Conference Display Card Information
- » Mute/Unmute Callers

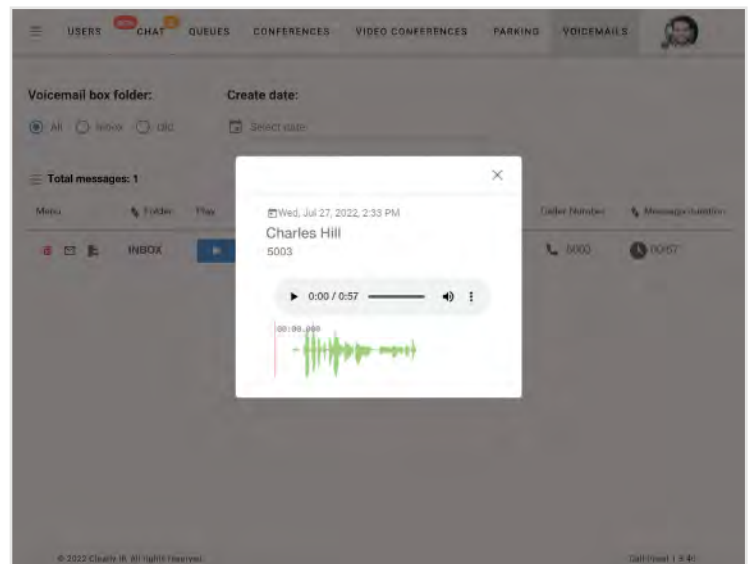
## Video Conferencing



### Intuitive Video Conferencing Platform Modern Workplace Collaboration

- » Screen Sharing
- » Chat
- » Presenter Switching
- » Joint Annotation

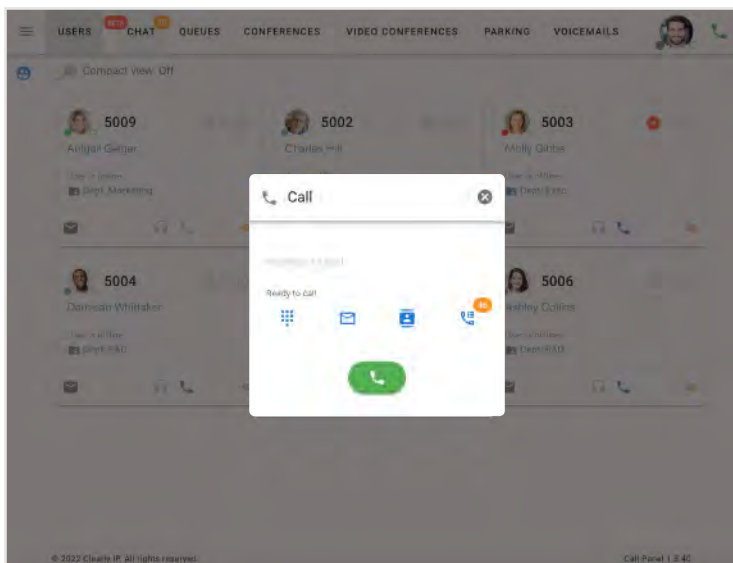
## Voicemail Platform Administration



### Manage Voicemail Greetings & Call Flow Monitor & Manage Voicemail Platform

- » Check Voicemail
- » Manage Options
- » Change Settings
- » Record Greetings

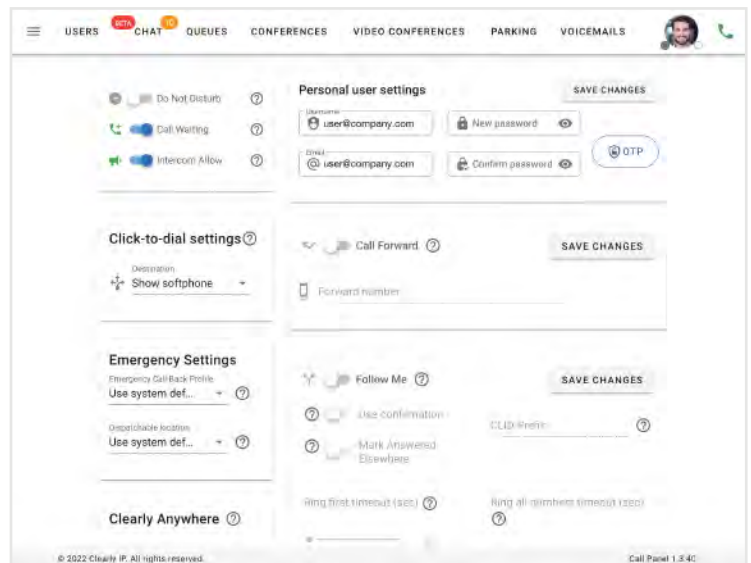
## Desktop Softphone



### Collaborate Seamlessly with Co-workers Change Settings Quickly and Easily

- » Dialpad to Make Calls
- » Access Voicemail
- » Call History
- » Manage an Active Call

## Settings Control



### Easy Set Up and Management of Settings Change Settings Quickly and Easily

- » Call Forward
- » Follow Me
- » Do Not Disturb
- » Call Waiting



# CloudDevice Manager

Manage Your Devices Easier,  
Faster and More Efficiently

clearlyip Reseller Account - All Resellers - Tenant Account Support Team default tenant - 1195

Dashboard Account CDM Redirect Support

### ClearlyIP CIP270

1 Model 2 Required Fields 3 Line Keys 4 Horizontal Keys 5 Expansion Modules

Key #	Function	Label	Value	Reg
1	None			1
2	None			1
3	None			1
4	None			1
5	None			1
6	None			1
7	None			1
8	None			1
9	None			1

PREV PAGE NEXT PAGE

BACK NEXT SAVE MODEL CANCEL

# SIMPLE, STRAIGHTFORWARD, AND FAST

## Cloud-based Device Management

ClearlyIP's Cloud Device Manager gives you the control to securely provision endpoint devices remotely. And, because it is managed via the cloud, you can implement device management in a matter of minutes, wherever you have an internet connection.



Standardized  
Provisioning



Platform  
Agnostic



Secure  
Infrastructure



Fast &  
Customizable



Multi-Tenant  
Deployments

## Over 300 Different Devices From Industry Leading Phone and Device Manufacturers



### Quick and Easy Endpoint Management

Cloud Device Manager is a faster approach to endpoint provisioning and management. Provision your cloud driven devices securely with a cloud-based provisioning tool, one which connects to nearly any device with universal compatibility.

Below you will find a detailed listing of manufacturers and models that are tested and certified to be compatible with our Cloud Device Manager.

Cloud Device Manager platform allows Telecom Administrators to automate, control, and secure administrative policies on devices such as desk phones, mobile and desktop softphones, or any other device connected to an organization's network.

- » ClearlyIP
- » Grandstream
- » Yealink
- » Sangoma
- » Cisco/Linksys
- » Aastra
- » Mitel
- » Polycom (Poly)
- » Fanvil
- » Algo
- » Digium A-Series
- » Snom
- » Cisco SPA

# Limitless Communications Anywhere in the World

The workforce today is often not tied to a single location. With the surge in work-at-home employees, telecom systems have had to adjust quickly. There are people working for global companies from their home, a hotel, or even their favorite coffee shop. When the possibilities for location are limitless, the communications solution needs to match.



Clearly Anywhere is a feature-rich mobile softphone designed for busy professionals. Enjoy limitless communications with ease of use to make & receive telephone calls over the internet on your smartphone. Clearly Anywhere can be installed on a tablet or smartphone which allows you to leverage the same powerful performance and connection your desktop work phone has... anywhere and everywhere.

Benefit from the advantages of using Clearly Anywhere with access to all of your phone system VoIP features, with an easy-to-use interface that works with Clearly Cloud.

Never miss another phone call. Using a softphone gives users the much-needed flexibility they need along with a host of options when it comes to features and functionality. From the intuitive interface to the many built-in caller settings, users can customize Clearly Anywhere to fit their personal business needs.

## CLEARLY ANYWHERE FEATURES

Clearly Anywhere comes with the standard telephony features such as answer/receive, mute, hold, transfer, flash and much more...



Company  
Voicemail



BLF  
(Busy Lamp Fields)



Call Transfer



Conference



Call Record



Call History



Private Time



Quick Dial



Do Not  
Disturb Options



# Your Extension, Everywhere You Need It to Be With Clearly Anywhere Softphone

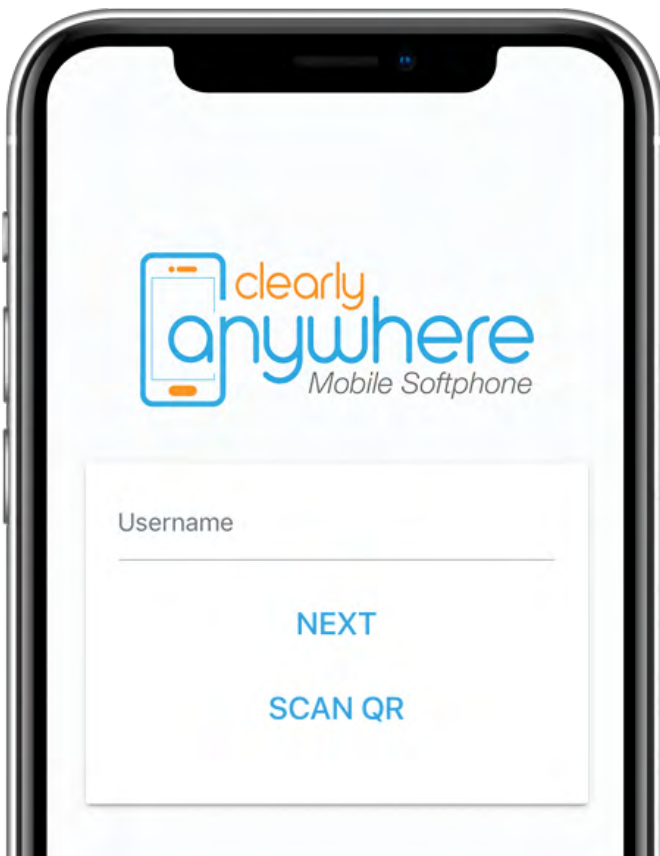
The workforce today is often not tied to a single location. With the surge in work-at-home employees, telecom systems have had to adjust quickly. There are people working for global companies from their home, a hotel, or even their favorite coffee shop. When the possibilities for location are limitless, the communications solution needs to match.

Have the freedom to work your way. A major benefit of using the Clearly Anywhere softphone is being able to take it anywhere. Install the application on any Android or iOS device. You never have to worry about the cost of moving and reinstalling equipment, it's a simple software application download, and you're in business!

## Your office in your pocket.

Regardless if a salesperson is on the road, an executive is working from another office, or someone is working from home. Your office phone is anywhere you need it to be.

It's not necessary to forward calls. Your extensions inbound calls will ring on your mobile device, the same way they do on your desktop phone. Clearly Cloud handles everything.



## Easy Setup and Provisioning.

Clearly Anywhere is provisioned within the Clearly Cloud administrative interface. Once enabled, end users can follow simple instructions to install the application via the Android Play Store or iOS app store. Then automatically configure using a QR code or simple username and password, making it an easy-to-provision mobile softphone for your workers on-the-go!

**Discover More, Visit:**  
[www.clearlyip.com/clearly-anywhere](http://www.clearlyip.com/clearly-anywhere)

# PLANS AND PRICING

## Unlock More Value!

Powerful, professional, and affordable. Clearly Cloud offers a multi-tiered plan based on the number of extensions; designed to grow with your business. Easy to scale with a systemic, continuous-cost saving pricing framework for supporting organizational growth. Reducing your costs as your team expands, with all of the features included with Clearly Cloud.



The Clearly Cloud plans offer immediate ROI with competitive and flexible rates. Low monthly costs based on the number of extensions that include ALL your applications, service, and support.



Customers can choose to connect their own devices or mitigate costs with the option to add Device as a Service (DaaS) with desktop phones bundled into your monthly subscription fee.

**Clearly Cloud intuitively grows with your organization. As your business grows and user requirements increase, the pricing decreases. Making expansion more cost efficient.**

ClearlyIP has a unique sliding tier price model to support your business growth. As your business expands and you increase extensions on the system the additional users will bump up into a lower priced tier. For example, if you are a small business with 10 users, your system will be priced at \$14.99/user but as your business grows your next users will be priced on the tier up. So your 11th user will be priced at \$13.99/seat.

	1-10 Users	11-50 Users	51-100 Users	101-250 Users	251+ Users
Month to Month	\$24.99	\$19.99	\$18.99	\$17.99	\$16.99
36 Month Contract	\$14.99	\$13.99	\$12.99	\$11.99	\$10.99

**Eg.** For 11 users, the first 10 Seats at \$14.99/User = \$149.90, 11th Seat at \$13.99/User = \$13.99 for a Total of \$163.89

## FEATURES AND BENEFITS OF CLEARLY CLOUD

### Extension Features

- » DID
- » Voicemail
- » Caller ID (Inbound and Outbound)
- » Call Record
- » Call Forward
- » Conference Calling
- » Mobile and Desktop Softphones
- » Find Me/Follow Me
- » Call Management
- » Call Panel
- » Unified Messaging: Voicemail to Email

### System Features

- » Unlimited Extensions
- » Auto Attendant/IVR
- » Hunt/Ring groups
- » Call History & Reporting
- » Enhanced E911
- » Conferencing
- » Call Recordings
- » Caller ID (Inbound & Outbound)
- » Call Queuing
- » IVR
- » Time-Based Call Routing

- » Call Parking
- » Call Forward
- » Call Filters & Call Screening
- » Find me/Follow Me
- » Music On Hold
- » Call Park
- » Self Management of the PBX
- » 100+ Features





3255 W Highview Drive, Appleton, WI 54914 USA  
+1 920 383 3100 or +1 855 802 6465  
[www.clearlyip.com](http://www.clearlyip.com)

